

POST PANDEMIC TOTAL QUALITY ASSURANCE

HIGHER EDUCATION SUMMIT 2022

**22 - 24 NOVEMBER
2022**
HILTON HOTEL SANDTON
138 RIVONIA RD,
SANDTON, SOUTH AFRICA

Keynotes



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SPEAKERS



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Academic Head: Policy &
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QA Specialist, Accreditation
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XOLANI MPAHLWA
Board Member
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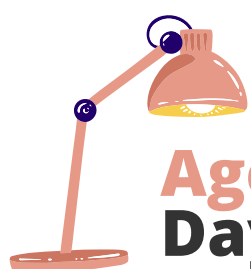
SIBUSISO MSOMI
Managing Director
Daata Enablement



MIKE LACEY-SMITH
Leadership and
Organisational Reforms,
Various Institutions, South
Africa



RYAN MALAN
Head of Faculty
UCT Online School



Agenda - Morning

Day 1 | Tuesday, 22 November 2022

08H30 MORNING REFRESHMENTS AND NETWORKING

09H00 INTERNATIONAL KEYNOTE | STRENGTHENING QUALITY ASSURANCE TO MEET REGIONAL AND GLOBAL CHALLENGES

What are competing priorities and strategic requirements in post-COVID higher education?



PROF. HABIL.
ANCA GREERE

09H30 QUESTION AND ANSWER

09H40 INTERNATIONAL KEYNOTE | NEW NORMAL - NEW APPROACHES

What are the new and upcoming approaches to total quality assurance in the changing world of Higher Education?



NANCY
GLEASON

10H10 INTERNATIONAL KEYNOTE | NEW APPROACHES TO TOTAL QUALITY ASSURANCE IN THE CHANGING WORLD OF HIGHER EDUCATION

Creating a model for total quality management in Higher Education using fact-based reasoning



DAN LECLAIR

10H30 KEYNOTE PANEL DISCUSSION | IMPROVEMENTS YOU SHOULD BE THINKING ABOUT IN LEARNING & TEACHING THAT IMPACT ON QUALITY & STANDARDS PLUS QUESTION AND ANSWER FROM THE FIRST FOUR PRESENTATIONS



NANCY
GLEASON



JAPIE NEL



DAN LECLAIR



PROF. HABIL.
ANCA GREERE

MODERATOR



RAESSA JABAR

11H00 MID-MORNING BREAK

11H30 KEYNOTE | THE IMPACT OF LEADERSHIP AND INSTITUTIONAL MANAGEMENT ON QUALITY

Understanding the influence of quality leadership and quality commitment to performance of higher education institution



PROF. TAWANA
KUPE

12H00 PANEL DISCUSSION | ENHANCING TEACHING EFFECTIVENESS AND STUDENT LEARNING OUTCOMES TO IMPROVE QUALITY

What are some old fashioned teaching techniques affecting quality of outcomes? What it will take to overcome some deeply embedded and counterproductive teaching methods?



PROF. GERALD
OUMA



OZIAS NCUBE



RYAN MALAN



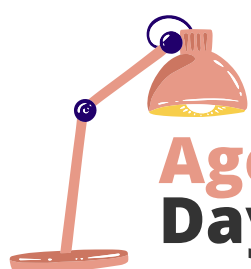
MELISA LUCAS

MODERATOR



RAESSA JABBER

13H00 LUNCH BREAK



Agenda - Afternoon

Day 1 | Tuesday, 22 November 2022



PAUL OCHIENG



SIBUSISO MSOMI



DR. HERMIE LE ROUX



DR. VIOLET MAKUKU

14H00 CASE STUDY: ANALYSIS OF QUALITY ASSURANCE INITIATIVES - KENYA
What is working and what no longer works?

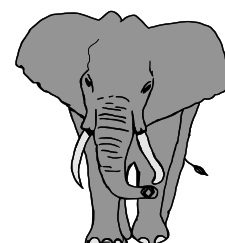
14H30 CASE STUDY: ANALYSIS OF QUALITY ASSURANCE INITIATIVES - TECH TOOLS
How do you measure quality of higher education?

15H00 CASE STUDY: ANALYSIS OF QUALITY ASSURANCE INITIATIVES - A RISK PERSPECTIVE
How to draw connections between the external risk faced by learning institutions and education learning outcomes

15H30 CASE STUDIES: ANALYSIS OF QUALITY ASSURANCE INITIATIVES - AFRICA
Lessons learnt from the pandemic

16H00 END OF DAY

Choose the V.I.P package ” and qualify for Networking Activities Scheduled



NETWORKING ACTIVITY 1

-For VIP package only-
Enjoy the beauty of the Cradle of Humankind from above in a hot air balloon.



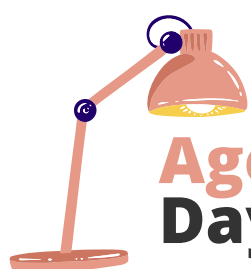
NETWORKING ACTIVITY 2

-For VIP package only-
This amazing experience brings you closer to Africa's top predators and more.



Plus+ More Action

Giraffe Feeding, game drive and more on the VIP Package



Agenda

Day 2 | Wednesday, 23 November 2022

08H30 MORNING REFRESHMENTS AND NETWORKING

09H00 HELLO TOMORROW | WHAT DOES A FUTURISTIC AND SUSTAINABLE QUALITY ASSURANCE SYSTEM LOOK LIKE?

How higher education institutions can optimise synergies between artificial and human Intelligence to ensure quality



PROF. SAURABH SINHA

09H30 MINI-WORKSHOP | PRACTICAL WAYS OF IMPLEMENTING ISO 9001

Quality management has become increasingly present in the life of organisations, including higher education institutions. Their survival is mainly linked to the quality of their activities. There are various ways of focusing on quality and one of the options is to approach the quality management system using the standard ISO 9001.

- How should ISO 9001 be implemented in higher education? What are the pitfalls and success stories? And where do you start?



XOLANI MPAHLWA

11H00 MID-MORNING BREAK

11H30 CASE STUDY | EVALUATIONS OF THE IMPACT OF QUALITY PROCEDURES IN VARIOUS INSTITUTIONS - PRIVATE HIGHER EDUCATION

The role of curriculum development and innovation to ensure quality outcomes



RAESSA JABAR

12H30 CASE STUDY | EVALUATIONS OF THE IMPACT OF QUALITY PROCEDURES IN VARIOUS INSTITUTIONS - SOUTH AFRICA

Local lessons from the pandemic



NOELEEN NAICKER

13H00 CASE STUDY | LINKS BETWEEN QUALITY ASSURANCE AND EMPLOYABILITY

The role of entrepreneurship in ensuring quality learning outcomes



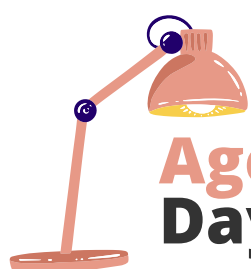
PROF. KEO MOTAUNG

13H30 LUNCH BREAK

14H30 NETWORKING ACTIVITY 1 - HOT AIR BALLOON

-For VIP package only- Enjoy the beauty of the Cradle of Humankind from above in a hot air balloon.





Agenda - Morning

Day 3 | Thursday, 24 November 2022

08H30 MORNING REFRESHMENTS AND NETWORKING

09H00 KEYNOTE PRESENTATION | RAPID DIGITISATION OF TEACHING AND LEARNING AND THE IMPACT ON THE QUALITY OF HIGHER EDUCATION PROVISION

A post-Covid reflection



DR. MARIO
LANDMAN

09H30 OPINION PIECE | QUALITY ASSURANCE IN HIGHER EDUCATION: A SILVER BULLET OR AN EXPENSIVE EXPERIMENT?

What are the top external forces affecting quality of education in South Africa



TIM MARTIN

10H00 PRESENTATION | DATA MANAGEMENT FOR QUALITY ASSURANCE

Sustaining quality of education through data intelligence systems and platforms



FELICITY
COUGHLAN

11H00 MID-MORNING BREAK

11H30 MINI-WORKSHOP | ACCREDITATION OF RESEARCH UNIVERSITIES, CENTRES OF EXCELLENCE AND PHD PROGRAMMES

Centers of Excellence, research and innovation are key in Africa to address regional development challenges. *How should these centres be managed from an accreditation perspective deliver quality and relevant post-graduate education that meets the demand for skills in priority fields? How can institutions maintain focus on improving teaching and learning, expanding access, and ensure sustainability?*



PROF. V. NAICKER

13H00 CASE STUDY | QUALITY ASSURING EMERGENCY REMOTE ONLINE TEACHING AND LEARNING

The case of a South African university



PROF. RUTH
HOSKINS

13H30 LUNCH BREAK

13H30 NETWORKING ACTIVITY 2 - 3 HOUR FULL GAME DRIVE

14H30 For VIP package only- This amazing experience brings you closer to Africa's top predators and more.

